

2009/2010 BUDGET CONSULTATION

 SUMMARY OF COMPLETED FEEDBACK FORMS
 Analysis by percentage

1. How well did the presentation meet your needs?
- | Very well | Well | Fairly well | Not very well | Not at all |
|-----------|------|-------------|---------------|------------|
| 51% | 30% | 17% | 3% | 0% |
2. Do you feel the presentation was relevant?
- | Very relevant | Fairly relevant | Not very relevant | Not at all relevant |
|---------------|-----------------|-------------------|---------------------|
| 67% | 32% | 1% | 0% |
3. Was the level of the presentation:
- | Too advanced | About right | Too simple |
|--------------|-------------|------------|
| 4% | 95% | 1% |
4. What was particularly good, and particularly bad about the presentation? (Please be honest as it will help us to plan future budget consultation exercises)
- i) Good:Please see attached summary of Comments.....
- ii) Bad:Please see attached summary of Comments.....
5. How would you rate
- | | Very Good | Good | Satisfactory | Poor | Unsatisfactory |
|---|-----------|------|--------------|------|----------------|
| a) The way the consultation was presented | 57% | 38% | 5% | 0% | 0% |
| b) Information provided | 52% | 40% | 8% | 0% | 0% |
| c) Opportunity to ask questions | 69% | 28% | 3% | 0% | 0% |
| d) Venue | 40% | 39% | 12% | 5% | 4% |
6. Investment in Council Services
- | | Yes | No |
|---|-----|-----|
| a) Should savings from the change in VAT rates be used to offset any Council Tax increase | 56% | 44% |
| b) Should any additional efficiency savings achieved be re-invested in services | 72% | 28% |

NOTE: Feedback during the consultation process indicated concerns about a potential 4.9% increase and a wish to keep any Council Tax increase to a minimum whilst safeguarding services.

General comments/suggestions:.....Please see attached summary of comments

Thank you for your co-operation in completing this form. Your responses will be taken into account when planning future budget consultation sessions.

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SUMMARY OF COMPLETED FEEDBACK FORMS.

Question 4: What was particularly good, and particularly bad about the presentation? (Please be honest, as it will help us to plan future budget consultation exercises)

Good Points: A number of responses referred to the presentation being clear, informative and useful. Reference was made to the honesty of the presentation and the time given to individuals to ask questions.

Bad Points: References were made to the choice of venue for the meetings. Concern was expressed at some of the presentations being poorly attended (See Note1). Comments were also made as to giving consideration to advertising the presentations more widely. A number of the Youth Council representatives thought the presentation was too long and boring.

NOTE 1: In response to the comments, an additional residents presentation was provided on the 27th January 2009

Other

Comments: Participants were also given the opportunity to make additional general comments or suggestions.

Concern was expressed as to a Council Tax increase at 4.9%; a number of points were made regarding keeping Council Tax increases to a minimum and all opportunities for efficiency savings should be pursued by the Council. There was also a balance of view that the Council needs to maintain and invest in services provided it maintains its approach to delivering efficiencies. Some responses asked for more detail regarding the capital programme, 'concrete' examples of efficiencies delivered and service cost and pressures.

A very small minority of comments referred to dissatisfaction with the consultation process. One response was received in writing outside of the budget consultation meetings.